

What is a Property Log Book®?

A Property Log Book® (PLB) provides a life-long history and on-going record of a property.

At Property Log Book® (PLB) we work with new home builders, estate agents, conveyancers and landlords to create and manage **Property Log Books**.

Homeowners and **tenants** do not want to read loads of information or want large and expensive handover manuals or tenant packs. People want the convenience of having access to their information digitally.

Buyers want more property information earlier in the home buying process. They want legal and property information and how their home was built and how to maintain the home.

We need to provide people with quick, easy to access information, digitally. The use of digital technology is the simplest and most **cost-effective** way of getting up to date information to a person.

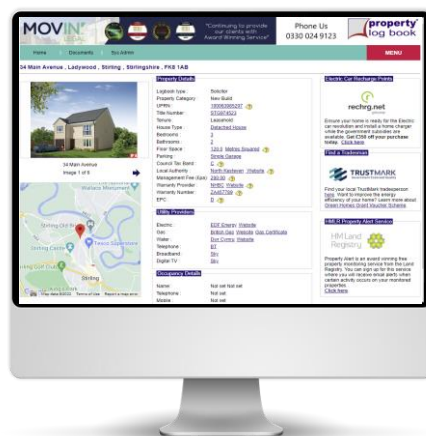
Why a Property Log Book®?

The Property Log Book provides a **comprehensive record of how the property was built, materials, guarantees, guides, legal and maintenance information.**

There are a range of legal, operational and compliance and customer service benefits to a property having its own unique PLB:

- Improve the home buying & selling process with all information upfront.
- For developers and agencies this means improved property information, history and management.
- Improved customer engagement.
- Better informed and engaged customer.
- Reduce post-occupancy customer care costs.
- No more lost information, ever.
- All information in the one place.

- No more costly handover manuals, which people do not read.
- Enable owners to upload/add their own information.
- Enable an owner to share their PLB securely with other people.
- Better manage buyer and client expectations.
- No limitation to amount of information stored.
- Upload videos and guides.



Better Self Management

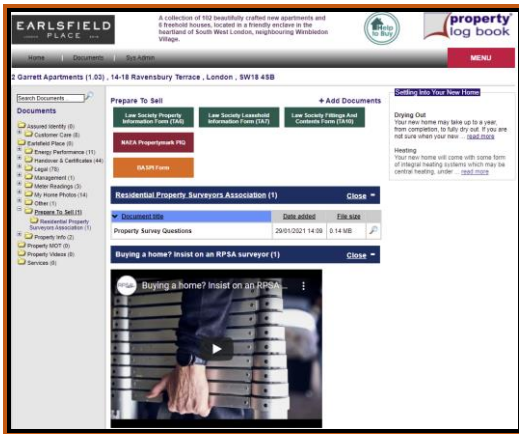
The PLB helps customers take greater control of their home and helps to improve **greater customer engagement.**

Occupants can **better understand** how their home is meant to operate, how to maintain it and ensure better long-term sustainability.

Owners, estate agents and developers can **share this property information** with whomever they want, securely.

Clear information is important to customer and occupant satisfaction.

Property Log Book® Connecting people to homes



and about the general development information. It is a large investment you are making. I wanted to get a feel for the builder. I needed assurance.”

“I think the PLB is very good. Every piece of information you would need is there. If we were replacing things in the future, for example. Information for prospective buyers is very good too. When we sold our house, our solicitors lost some of our information which was very costly but that wouldn't happen with this system. It all looked very straight forward and easy to use – even though I am not an IT expert!”

“We have really not had time to read the printed information we were given but with this system we could just dip in and out of the information and know that it was always up to date”

“You are looking to get as much information as possible – how much it's going to cost to run, energy performance etc. You are overloaded with paper when you first move in – you don't have the time to trawl through everything you are given. It is a very good way to access the information – especially in an emergency information”

Property Log Book® & Integration

The Property Log Book is a web-based service so has no impact on your IT

The PLB stays with the property forever and no more worrying about lost information.

The PLB is an on-line tool for people to access their property information 24/7.

When a buyer, or tenant, moves into their home, they are given their own unique access to their PLB. Only they can access this ensuring compliance with data protection and GDPR.

An agency, developer or conveyancer will have a duplicate copy of a property's PLB, which is their record of all property information, up to point of sale.

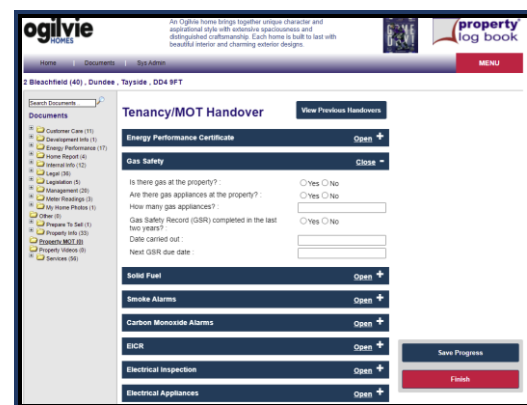
Compliance

The PLB is compliant with the **Code for Sustainable Homes** and the **Consumer Code for Home Builders** and helps agents meet **National Trading Standards** information up-front requirements.

The PLB can also be used for energy and utilities monitoring as well as **smart metering**.

What Customers Say

“I really like it. When you are buying a new home you are wary. You want to know that the builder is professional. You need to know about warranties



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